



Fortron Protection Plan Terms & Conditions

Fortron Protection Plan

A. Fortron Ultimate Eco Logic Service

After purchasing a Fortron Ultimate Eco Logic Service, you are entitled to the Fortron Protection Plan. The Fortron protection plan will cover a vehicle up to a maximum of 150,000 miles (requires additional Ultimate Eco Logic Service every 12 months or 15,000 miles). You will be given a Protection Plan Certificate upon the completion of your service. You will need a copy of this document should you ever wish to make a claim.

For petrol engines and fuel systems that have been serviced by the use of **Fortron Petrol System Cleaner**, **Fortron Oil System Cleaner** and **Fortron Engine Oil Guard** or diesel engines that have been serviced by the use of **Fortron Diesel System Cleaner**, **Fortron Oil System Cleaner** and **Fortron Engine Oil Guard**.

Plan 1

(Applicable if the vehicle receives the Ultimate Eco Logic service between 0 -36,000 miles)

The fuel or oil lubricated parts on this vehicle will have engine cover *up to £2,500, for the next 15,000 miles or 12 months, should anything happen to the engine.

Plan 2

(Applicable if the vehicle receives the Ultimate Eco Logic service between 36,000 and 75,000 miles)

The fuel or oil lubricated parts on this vehicle will have engine cover *up to £1,250, for the next 15,000 miles or 12 months, should anything happen to the engine.

This protection plan is separate from and does not replace any aftermarket extended vehicle warranty. However, as a added customer benefit, this protection plan will pay any customer excess (deductible) for a claim covered by the vehicle manufacturer or extended warranty so long as the warranty claim is for components covered in the Fortron protection plan; all subject to terms and conditions for this protection plan outlined herein, including coverage limits. protection plan is non-transferable if vehicle ownership changes.

The protection plan covers all the fuel or oil lubricated parts of the engine. Examples include pistons and rings, rods and rod bearings, camshafts and bearings, pushrods, intake valves and guides (grinding adjustments included), turbo bearings, crankshaft bearings, cylinder liners or bores, valve lifters, oxygen sensors, PCV, injectors (deposit-related malfunctions only). Fortron International Ltd agrees to repair or replace parts as described above.

B. Terms & Duration of This Protection Plan

Plan 1 - The initial service(s) must have been performed within 36,000 miles, as shown on the odometer.

Plan 2 - The initial service(s) must have been performed between 36,001 miles, and 75,000 miles, as shown on the odometer. This protection plan will take effect 1,000 miles after the first Ultimate Eco Logic Service has been performed by a professional technician.

All services enlisted in Section A must be performed by a professional technician utilising an approved Fortron maintenance procedure using proper Fortron products and equipment. A grace period of 500 miles will be extended in order to stay within service interval compliance, including initial service of plan 2 only.

C. Exclusions

If the vehicle's odometer has passed 150,000 miles. If the vehicle odometer has been changed or altered, or if odometer has ceased to function, coverage under the terms of this protection plan is null and void. This protection plan covers only legally registered passenger cars, vans, SUVs and pick-up trucks with a GVW of 4,300 kg/4.6 tonnes or less. Motorcycles, recreational vehicles/camper vans, and vehicles with more than two axles are excluded. Modified vehicles (not as manufactured) are excluded. Vehicles used for competitive purposes are excluded. This protection plan excludes in-house maintenance/repair facilities. In the case of a leased vehicle, the lessee must be primarily obligated for repairs and maintenance. If covered vehicle is used for towing a trailer or other vehicle or object, this protection plan is not in effect unless covered vehicle is equipped with a factory-installed tow package. Any claim resulting from collision, fire, theft, vandalism, contamination of fluids, acts of god, misuse, abuse, negligence, lack of normal maintenance required by vehicle manufacturer renders this protection plan null and void. Pre-existing conditions, damage to system components prior to the service are excluded and may be verified through independent parts analysis at the discretion of Fortron International Ltd. Also, excluded are salvage or scrap titled vehicles, private hire vehicles and/or taxis, and services performed as a demonstration or complimentary services. Failure to finish all necessary records will render this protection plan null and void.

E. Claims and Repairs Procedures

All invoices relating to Fortron Eco Logic services must be kept for the full term of the mileage stated in section A.

In the event of a claim, the vehicle must be returned to the authorised professional service centre where the Fortron Ultimate Eco Logic Service was performed. You must provide the authorised claims administrator with information from all of the following:

1. All service invoices since the purchase and use of Fortron.
2. Lease agreement if the vehicle is leased.
3. A complete statement of damage and estimated repair costs.

Any claims submitted without complete documentation, as required by this certificate, will have 60 days from initial submission date to provide all of the required documentation. Any claims without complete documentation at 60 days from initial filing will be denied.

If required, you must ship the damaged parts as well as a legally and properly packaged representative sample of vehicle fluid involved with the damaged parts to:

Fortron International Limited
Unit 2 Europark, A5 Watling Street
Clifton-upon-Dunsmore
Rugby, CV23 0AL

To file a claim please fill out the form online
<https://fortron.com.au/tyre-city-guarantee/>
and a designated claims administrator will be in contact to process the claim.

This document may not be modified in any way.

